



Mount Scopus Memorial College

בית הספר הר הצופים

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Mount Scopus Memorial College 2018 Parent Satisfaction Survey Results

Every year we survey our parents to learn their feelings and thoughts about the College and how we are performing. The results in 2018 continued to build upon those of the previous years. A brief summary is presented here.

First and foremost, almost 98% of parents believe their child is happy attending Mount Scopus, with over 80% rating this at 4 or 5 out of 5. Knowing that their child is happy to get up in the morning and prepare for their school day is an excellent starting point. Significantly, the standard of both general education and Jewish education rated very highly across all year levels, demonstrating tremendous faith in the educational delivery across all levels of the College.

Parents at all year levels across the College have expressed their belief that teachers in Jewish studies and Ivrit throughout the College engaged and stimulated their children to learn even more so than the previous year. At around 96%, this is the highest rating received, demonstrating the ongoing teacher and curriculum development to ensure our students of all ages are engaged and benefit from learning in this key area of the College.

It was the same for General Studies, with 96% of parents believing those teachers engaged and stimulated their children to learn. This result is incredibly positive, understanding that it is unrealistic to expect a 100% rating in any area.

No parents of senior students, Years 10 to 12 responded that their children missed out on the individual attention that they needed. Once again, this is a wonderful outcome, given the intense focus on these year levels. Overall the College rated well, although as this is an area of prime importance some areas of potential improvement have been identified and targeted.

There was a slight drop in ratings of how parents feel the College communicates about their children's progress and will be monitored to see if a trend develops or if this is an anomaly.

We are mindful of and grateful for the opportunity that parents provide us with as partners in educating their children and are always keen to receive feedback. For feedback or to express any concerns the relevant personnel can be found in the Parent Handbook.

The annual parent satisfaction survey is one key measure we use to evaluate, and continually improve our performance. Throughout the course of each year the views of our parents and students on a number of topics and areas of operation are sought, reviewed and acted upon to benefit the Scopus community. The results of the 2018 parent satisfaction survey once again reinforced the faith that parents have in our partnership.



**Scopus
 Values**

